

感謝您選擇我們的產品，請按照我們介紹的步驟設置您的機頂盒。

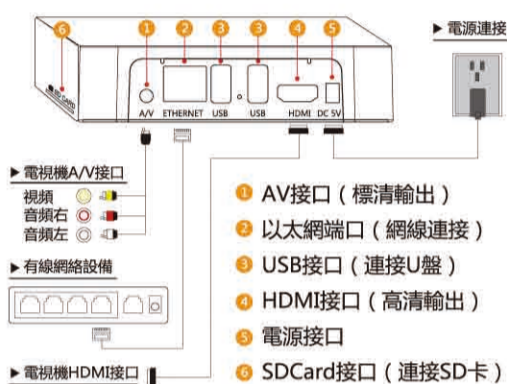
## 1 物品清單



- 1 RCA線 (AV信號線)
- 2 HDMI線
- 3 電源
- 4 機頂盒
- 5 遙控器
- 6 網線

## 2 外觀說明

### 後面板示意圖



- 1 AV接口 (標清輸出)
- 2 以太網端口 (網線連接)
- 3 USB接口 (連接U盤)
- 4 HDMI接口 (高清輸出)
- 5 電源接口
- 6 SDCard接口 (連接SD卡)

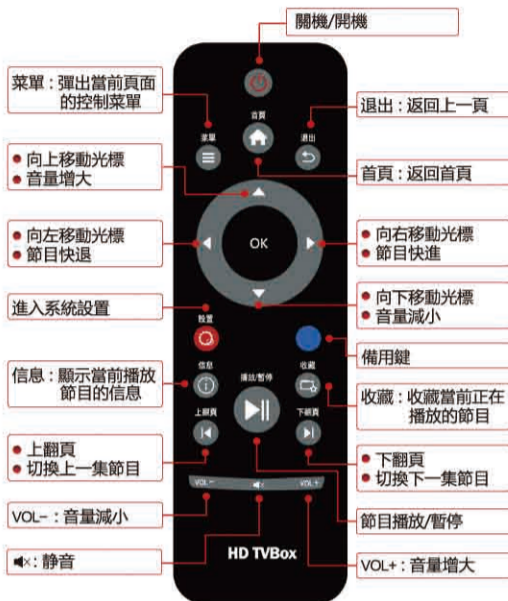
### 前面板示意圖



- 1 Power：正常工作為綠色，待機為紅色；
- 2 MIC：內置麥克風；
- 3 IR：指示燈閃爍為機頂盒接收到遙控信號。

## 3 遙控器說明

溫馨提示：使用遙控器前請確認已安裝好電池。



## 4 網絡設置

連線就緒後，打開電視機，切換電視機到HDMI輸入方式，按遙控器上“紅色”鍵，進入設置界面。選擇“網絡設置”按“OK”鍵，進入網絡設置嚮導頁，設備支持有線和無線兩種網絡連接方式，請參考您電腦連接方式進行選擇。



### 注意：

- 當您電視機與機頂盒採用黃色AV線連接時，若電視機畫面呈現灰色，有兩種解決方案：
  - (1)您可以按“紅色”鍵進入“系統設置”，選擇“其他設置”，“電視制式”選擇為PAL或NTSC；(推薦)
  - (2)設置電視機的制式為“Auto(自動)”。
- 若您電視機的畫面顯示不全或未鋪滿時，按“紅色”鍵進入“系統設置”，選擇“屏幕設置”。

### 有線連接

機頂盒默認採用有線DHCP，請先確認路由器和機頂盒兩端網線連接正常。

- A. 動態：選擇“自動獲取IP地址 (DHCP)”，系統自動分配網絡地址，選擇“保存並跳至首頁”按“OK”鍵；



- B. 靜態：選擇“手動填寫IP地址 (靜態IP)”，輸入IP地址、子網掩碼、網關地址、DNS、DNS2，其中IP地址前三項及子網掩碼、網關地址和DNS與電腦的配置相同，IP的最後一項必須與電腦IP地址最後一項不同 (一般是2-254間的數字)。



此處數字應與電腦設置不同，以防IP衝突

此處地址僅供參考，具體應用地址請查閱您的個人電腦的網絡設置

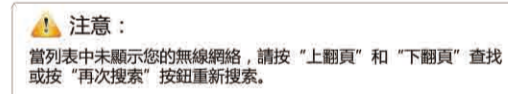
### 無線連接

#### 設置步驟

- 選擇“自動搜索”，按“OK”鍵，系統開始自動搜索所有可用的無線網絡信號，並呈現在列表上；
- 從已搜索到的無線網絡中選擇您的無線網絡，若您的無線網絡無密碼，直接移至“保存並跳至下一步”按鈕。反之，移動光標到密碼輸入框，按下“OK”鍵，系統彈出軟鍵盤，輸入對應的密碼，按“OK”鍵關閉軟鍵盤，移動光標至“保存並跳至下一步”按鈕；(選擇軟鍵盤上的“123”鍵，可切換為數字輸入)



- 選擇“自動獲取IP地址 (DHCP)”或“手動填寫IP地址 (靜態IP)”，後續操作與“有線連接”操作一致，請查看“有線連接”設置。



### 注意：

當列表中未顯示您的無線網絡，請按“上翻頁”和“下翻頁”查找或按“再次搜索”按鈕重新搜索。

## 5 功能操作簡介

在首頁上選擇“魅力中國”，按“OK”鍵，進入到IPTV電視服務。

### 1. 播放控制

- 快進或快退：在節目播放狀態下，按下“快進”或“快退”鍵，屏幕下方節目的播放進度條會跟隨變化，按下“OK”鍵，會跳至指定位置繼續播放；
- 節目播放不流暢或不清晰時，按“清晰度”鍵，選擇“清晰度”切換至“標清”(播放流暢)或“高清”(畫質清晰)。

### 2. 搜索

移動光標到搜索欄 (如下圖)，按下“OK”鍵，系統彈出軟鍵盤，按首寫字母輸入查詢內容後，連續兩次按下“OK”鍵關閉軟鍵盤，並移動光標到“確定”按鈕，按“OK”鍵啟動搜索。



### 3. 收藏 (所有收藏的節目存放於“個人中心”欄目)

- 方式一：在節目詳情頁上，移動光標到“收藏”按鈕，按下“OK”鍵；
- 方式二：在節目播放狀態下，按下“OK”鍵，或按下“OK”鍵，在彈出的菜單中選擇“收藏節目”。

## 6 常見問題

常見問題	可能原因
網絡連接被斷開	機頂盒本身與相連的HUB(集線器)、modem(調製解調器)、交換機之間的連接不正常 與機頂盒相連的Hub、modem交換機未開啟
選擇無線方式獲取不到動態IP，無法觀看網絡電視	未選擇自家無線網絡 無線密碼輸入不正確 無線路由器與機頂盒距離較遠，導致信號較弱
選擇有線方式獲取不到動態IP，無法觀看網絡電視	網線已壞或者是接觸不良 連接的上網設備DHCP(動態)服務不正常
機頂盒啟動過程中，電視機上無任何圖像顯示	視頻線或HDMI線的連接不正常或接觸不牢靠 電視未開機 連線類型或接入端口與電視實際設置不一致
使用機頂盒遙控器進行操作時電視無響應	遙控器超出有效控制範圍或兩者間有障礙物 遙控器電池失效 遙控器有故障
無圖像無聲音	機頂盒處於待機狀態，重啟機頂盒
節目播放無聲音	音頻線或HDMI線連接不正確，音頻插頭不牢靠 電視音頻設置為靜音模式或為最低 電視機本身的喇叭已損壞
節目聲音混音	聲道選擇錯誤，切換到對應聲道
電視屏幕上提示機頂盒已暫停使用	機頂盒沒有開通服務或已過期，請聯繫客服

# HD TVBox Quick Installation Guide

Toll free number : North America 1-888-800-7808 Australia 1300-908-116 Japan 0120-963-804  
Please find the latest guide at Charming China website ( http://www.hanyastar.com )

Thank you for choosing our product. Please follow the below steps to set up your STB.

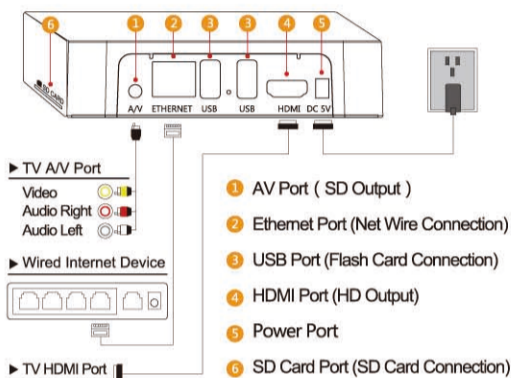
## 1 Checking List



- 1 RCA Cable (AV Cable)
- 2 HDMI Cable
- 3 Power Adapter
- 4 Set-top Box
- 5 Remote Control
- 6 Network Cable

## 2 Description

### Picture of Back View



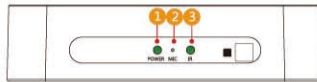
▶ TV A/V Port  
Video  
Audio Right  
Audio Left

▶ Wired Internet Device

▶ TV HDMI Port

- 1 AV Port ( SD Output )
- 2 Ethernet Port (Net Wire Connection)
- 3 USB Port (Flash Card Connection)
- 4 HDMI Port (HD Output)
- 5 Power Port
- 6 SD Card Port (SD Card Connection)

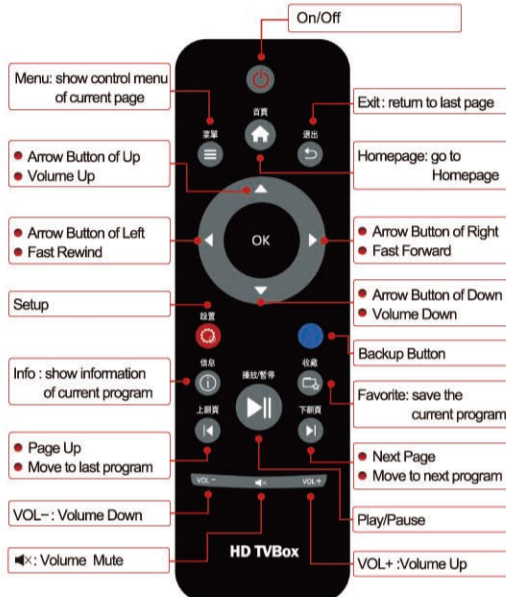
### Picture of Front View



- 1 Power: This green light indicates STB is in normal status;
- 2 MIC: Built-in Mic;
- 3 IR: The light is blinking when the Box receives the remote signal.

## 3 Remote Control Description

Tips: Please make sure your remote control has put battery in.



## 4 Network Setup

After connected, turn on TV and switch TV to HDMI mode, then push "Red" button on remote control, it will enter setup page. Choose "網絡設置" and press "OK". The system provides two options: wireless and wired. Please take your computer connection way as a reference.



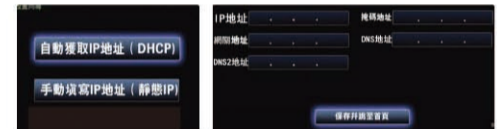
### Note:

- When you connect the STB and the TV set with the yellow AV cable, there are two plans if the screen of the TV set is grey:
  - Press "Red" button to enter "系統設置", choose "其他設置", then choose PAL or NTSC in the "電視制式"; (Preferred)
  - Setup the TV system to be Auto.
- When the screen of the TV set cannot be shown completely or full, press "Red" button to enter "系統設置", choose "屏幕設置". (Once you enter "屏幕設置", there are relevant setup steps on the left screen.)

### Wired Connection

The DHCP is default. Please make sure router and STB are connected correctly.

- A. Dynamic: Choose "自動獲取IP地址 (DHCP)" and the system will assign internet addresses automatically. Then move the cursor to "保存並跳至首頁", press "OK";



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- B. Static IP: Choose "手動填寫IP地址 (靜態IP)", enter IP, Net Mask, gateway address, preferred DNS and backup DNS. These addresses, as well as the first 3 parts of the IP address, are consistent with your PC settings. Only the fourth part of the IP address is different (usually a number between 2 and 254).



To avoid IP address conflict, this one should be different with the one on the PC.

These addresses are for references. Please refer to your own PC for your unique address.

### Wireless Connection

#### Setup Steps

- Choose "自動搜索" and press "OK", the system will search for all available wireless signals, and list them in this table;
- Choose your wireless name (SSID) among the available SSIDs. If your wireless network has no password, then move the cursor directly to "保存並跳至下一步" button, then press "OK". Otherwise, move the cursor to password, press Soft Keyboard, enter correct password, press "OK" to finish, then move the cursor to "保存並跳至下一步";  
(Choose "123" icon on Soft Keyboard, it can switch to number input.)



- Choose "自動獲取IP地址 (DHCP)" or "手動填寫IP地址 (靜態IP)", The procedures are the same as "有線連接", please refer to A. B operation of the "有線連接".



### Note:

If you don't see your SSID, please press "上翻頁" or "下翻頁" to find it; or press "再次搜索" to start a new search.

## 5 Brief Introduction of Functions

Choose "魅力中國" at homepage, press "OK" to enter IPTV service.

### 1. Play control

- Fast forward or rewind: while playing a program, press "F" or "R" button, progress bar on the button of the screen will move accordingly, then press "OK", the program will continue to play at the designated time.
- If broadcast becomes unclear or starts buffering, press "M", choose "清晰度" to switch to "標清" (broadcast fluently) or "高清" (high image quality).

### 2. Search

Move the cursor to search area (See the blow picture), press "OK", system will show soft keyboard automatically, you can search for the desired program by entering only the first letter of each character in the title, then press "OK" twice to close soft keyboard, and move the cursor to "確定" button, and press "OK" to start search.



### 3. Favorite (All the saved programs are listed in "個人中心")

Approach No.1: At program detailed info page, move cursor to "收藏", and press "OK";

Approach No.2: While playing, press "F", or press "M", choose "收藏節目" from the shown menu.

## 6 Frequently Asked Questions

FAQ	Possible Reasons
The network connection is off	Faulty connections between the HUB, modem, network cables, or switch and STB The HUB, modem or switch connected to the STB are power off
Can't get dynamic IP for wireless network. Can't watch IPTV programs	Make sure to select your own network Password is not correct Distance is too far between wireless router and STB, causing weak signals
Can't get dynamic IP for wired network. Can't watch IPTV programs	The net wire is broken or the connection is insensitive The DHCP server is not at work
During the process of starting the STB, no picture on the screen	The video cable or the HDMI cable is not connected properly, or the connection is insecure The TV set is power off Video input/output mode or input port doesn't match with actual TV setup
TV has no respond when use the remote of the STB	The remote is out of the effective area or there are obstacles between TV and STB The battery of the remote is out of use The remote is broken
No sound and picture	The STB is on standby, please restart it
No sound for all programs	The audio cable or HDMI cable is connected improperly, or audio plug is insecure TV audio setup is mute mode or minimum volume The amplifier of the TV set is broken
Mixed sound in programs	The audio channel is selected improperly
Prompt: Your STB is suspended	Your STB service is not activated or expired, please contact our customer service